

## Quality, Health & Safety, Environment, Ethics and Social Responsibility POLICY

## Management invites all to share our policy committed to:

- 1. Evaluate risks and mitigate potential threats that could impact the business, individuals and infrastructure.
- 2. Focus on growth of human resources by investing in university graduates and specialized schooling projects.
- Prohibit forms of discrimination based on age, gender, racial or ethnic origin, religion, political and trade union opinions, physical conditions, nationality, civil status or sexual orientation in respect of our code of ethics.
- 4. Monitor and maintain the necessary flexibility to respond to the client's needs.
- 5. Openly share our policy and company values within and without the organization.
- 6. Monitor the efficiency and reliability of our processes and procedures.
- 7. Enforce the respect of the laws and regulations on all levels: local, national and international.
- 8. Reduce waste and limit the use of natural resources.
- 9. Recycle and correctly dispose of waste material.

- 10. Make the workspace safe, healthy and pleasant.
- Update technology regularly in order to guarantee the best service possible, monitor the processes, control Quality and Environmental and Health & safety factors, archive data and documents.
- 12. Carefully evaluate carriers, service providers and third parties in respect of the company policy and values.
- Implement efficient actions to solve and prevent non-conformities and non-compliances and promote continuous improvement of the management system.
- 14. Guarantee sufficient funding and human resources to carry out activities.
- Improve internal and external communication of the QHSE policy and company goals by means of the website and worldwide intranet.
- 16. Evaluate and control environmental impact connected to shipments and inform customers about it, promoting a more conscious choice in line with their expectations.

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## Quality Management System since 1997!



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