PHARMACEUTICAL & HEALTHCARE







Global Logistics and Forwarding Company



THE COMPANY

Savino Del Bene, which bears the name of its founder, was established in Florence in 1899. The company's initial focus was on the development of trade lanes between Italy and the USA. Today, Savino Del Bene is a global company specialized in logistics and supply chain management, offering a variety of services in the form of ocean, air and truck shipments around the world.

Savino Del Bene provides worldwide services, with more than 4300 employees, 184 own branches, 105 subsidiary offices and strategic partnerships.







OUR CAPABILITIES

We offer advanced shipping services, customs clearance, warehouse management and a wide range of logistics products. We constantly strive to enhance our relationships with core air and ocean carriers, from whom Savino Del Bene demands the highest quality and flexibility in order to provide its customers the best services at the most competitive rates.

Our experience in various market sectors and areas makes our company a **reliable partner for all industries** requiring shipping and transportation services. **For over 120 years,** together with our customers' valued support, we have been able to keep an eye on future global challenges, hence ensuring the certainty of our long term mutual success.







SAVINO DEL BENE | WORLDWIDE



COMPANY FIGURES











WHY SAVINO DEL BENE?

PEOPLE / PROCESSES / TECHNOLOGY / SUSTAINABILITY







DELIVERING THE DIFFERENCE

IN PHARMA AND HEALTHCARE LOGISTICS

Savino Del Bene has kept the pace with the pharmaceutical industry, a fast growing sector under pressure to reduce global logistics costs, in which increased outsourcing has put the total supply chain control at the top of business strategies.

Our mission is to exceed our customers' expectations by offering outstanding service and customized solutions through dedication and excellence.

We deliver the difference in pharmaceutical supply chain by offering tailor-made solutions, ensuring pharmaceutical compliance, expert services, temperature controlled transportation and cost efficiency.







OUR PHARMA & HEALTHCARE SOLUTIONS & OFFERS

Product expertise and Know-how

Knowledge on product complexity End to end supply chain integrity & compliance Implementation tools and processes:

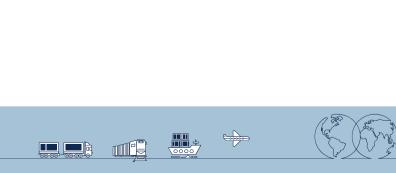
- Drawing up of individual SOPs
- Integrated logistics solutions
- Consultancy on process improvement

Specialised processes:

- Sales and logistics planning
- Customer service & documentation
- Track & Trace
- Quality and security compliance
- Unbroken temperature management & maintenance

- Real time temperature & security monitoring
- Geofencing & control towers
- Continuous process management
- Defined high level processes
- Risk analysis
- <u>* View our video presentation</u>





PHARMA & HEALTHCARE OBJECTIVE AND MEANS

Objective: to establish global recognition for our market-leading customer satisfaction, through our transportation and logistics services in the pharma and healthcare field Keeping up with Production and Quality: continuous regulatory highest level of QA requirements and standards and industry development performance **COOPERATION & ORGANISATION** Customer Service: Sales / Business Development: by means Personalized, efficient of customer consulting And proactive





SEA FREIGHT SERVICES

- Ocean FCL reefer & dry (availability of all equipment)
- LCL services
- Worldwide door delivery for FCL and LCL shipments
- Temperature controlled shipments with real time recording
- Cool chain maintenance and data recording



- Dangerous and hazardous shipments
- Global cross trade
- Bonded facilities and customs brokerage
- Customized security services with geofencing and control tower





AIR FREIGHT Services

- Availability of active temperature controlled equipment
- Passive temperature controlled equipment
- Express
- Charter



- Door to Door
- Cool chain maintenance and data recording
- Real time security monitoring





LOGISTICS AND MORE...

- Warehouse / Container freight station
- In-house WMS
- IT solutions for business
- Bonded warehouses
- Security area for high-value cargo
- Distribution center: Pick & Pack and Cross Dock
- Storage



We integrate processes



into our Vertical Markets





TECHNOLOGY SERVICES

Savino Del Bene has its own IT department which is fully and exclusively dedicated to improving its logistics and forwarding e-services.

- One Global Information and Technology System
- WebPortal
- P.O. Management Platform & e-Booking
- Track & Trace System
- WMS Warehouse Management System
- EDI Electronic Data Interchange with carriers, customers, authorities, etc.

- Customized statistics
- reporting
- Online booking
- E-commerce
- Customers webportal always evolving to continuously fulfill customers needs









CORPORATE SOCIAL RESPONSIBILITY

Savino Del Bene is committed to implementing social activities that have a positive impact on both the local and **global community**. We set ambitious new targets annually to focus on continually improving our already **high standards** as well as operating according to policies and procedures which integrate **social**, **environmental**, **ethical** factors into business operations and core strategy – all in close collaboration with stakeholders.

Our fundamentals

Health & Safety Ethics & Compliance Security Community involvement



COMMITTED TO FUNDAMENTALS

HEALTH & SAFETY

Savino Del Bene operates under Safety Management system requirements always striving to provide and sustain safe and healthy working conditions to ensure the safety and security of our company assets.

ETHICS & COMPLIANCE

The Company adopted an Organization, Management and Control Model pursuant to the Italian Legislative Decree no. 231. It is our policy to conduct business in compliance with ethical standards defined by laws, regulations and governance codes with a strong commitment to the highest standards of ethics. We do not accept any form of bribery and we are committed to abiding by the anti-bribery laws in force in all countries in which we operate.

SECURITY

Savino Del Bene acknowledges the importance of maintaining the integrity and security of the international supply chain. We work together with our carriers, vendors, suppliers and clients to promote security measures and programs.

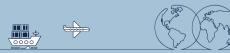
COMMUNITY INVOLVEMENT

The Company is committed to contribute to the well-being of the community, such as:

- Cooperating with local authorities, associations and institutions;
- Sponsoring projects to help the community;
- Ensuring safety and environmental sustainability;
- Donations to charity and associations to help those in need;
- Implementation of the "Carbon Footprint" to assist in measuring and controlling the release of CO_2 emissions from our company.









CERTIFICATIONS:









IT AEOF 090113







EU Regulated Air Cargo Agent



CHINA CLASS A



ACCREDITATIONS:









SFI Provider















SAVINO DEL BENE®

Global Logistics and Forwarding Company

SAVINO DEL BENE S.p.A. WORLDWIDE HEADQUARTERS

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