

# PHARMACEUTICAL & HEALTHCARE



**SAVINO DEL BENE®**

Global Logistics and Forwarding Company



# THE COMPANY

**Savino Del Bene**, which bears the name of its founder, was established in Florence in 1899. The company's initial focus was on the development of trade lanes between Italy and the USA. Today, Savino Del Bene is a global company specialized in logistics and supply chain management, offering a variety of services in the form of ocean, air and truck shipments around the world.



**Savino Del Bene provides worldwide services, with more than 4.500 employees, 190 own branches, 103 subsidiary offices and strategic partnerships.**



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# OUR CAPABILITIES

**We offer advanced shipping services,** customs clearance, warehouse management and a wide range of logistics products. We constantly strive to enhance our relationships with core air and ocean carriers, from whom Savino Del Bene demands the highest quality and flexibility in order to provide its customers the best services at the most competitive rates.

Our experience in various market sectors and areas makes our company a **reliable partner for all industries** requiring shipping and transportation services. For over **120 years, together with our** customers' valued support, we have been able to keep an eye on future global challenges, hence ensuring the certainty of our long term mutual success.



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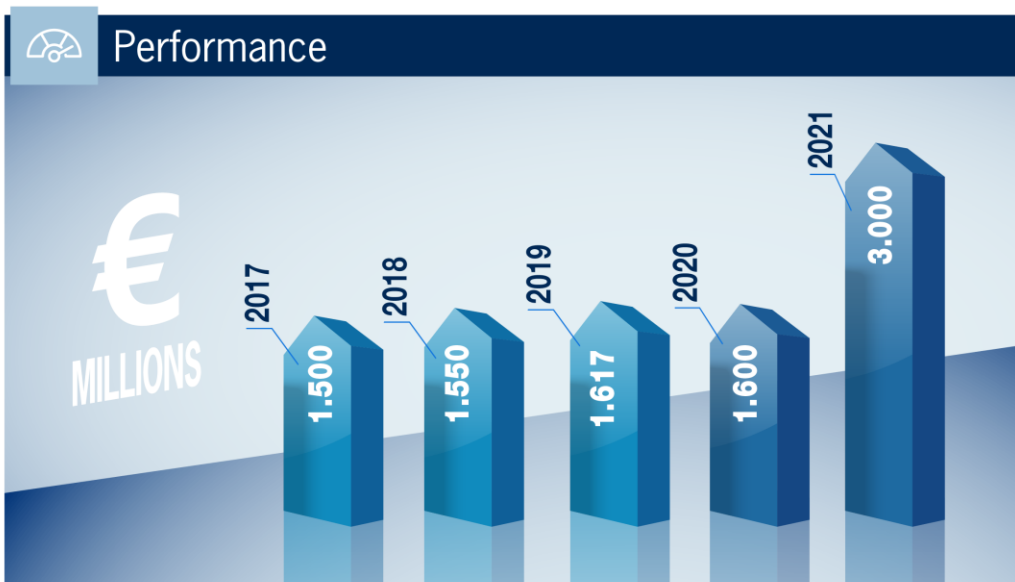
# SAVINO DEL BENE | WORLDWIDE



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# COMPANY FIGURES



# WHY SAVINO DEL BENE?

PEOPLE / PROCESSES / TECHNOLOGY / SUSTAINABILITY



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Savino Del Bene has kept the pace with the pharmaceutical industry, a fast growing sector under pressure to reduce global logistics costs, in which increased outsourcing has put the total supply chain control at the top of business strategies.

Our mission is to exceed our customers' expectations by offering outstanding service and customized solutions through dedication and excellence.

We deliver the difference in pharmaceutical supply chain by offering tailor-made solutions, ensuring pharmaceutical compliance, expert services, temperature controlled transportation and cost efficiency.



# OUR PHARMA & HEALTHCARE SOLUTIONS & OFFERS

## Product expertise and Know-how

Knowledge on product complexity

End to end supply chain integrity & compliance

## Implementation tools and processes:

- Drawing up of individual SOPs
- Integrated logistics solutions
- Consultancy on process improvement

## Specialised processes:

- Sales and logistics planning
- Customer service & documentation
- Track & Trace
- Quality and security compliance
- Unbroken temperature management & maintenance
- Real time temperature & security monitoring
- Geofencing & control towers
- Continuous process management
- Defined high level processes
- Risk analysis

*\* [View our video presentation](#)*



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# PHARMA & HEALTHCARE

## OBJECTIVE AND MEANS

Objective: to establish global recognition for our market-leading customer satisfaction, through our transportation and logistics services in the pharma and healthcare field



# SEA FREIGHT

## SERVICES



- Ocean FCL – reefer & dry (availability of all equipment)
- LCL services
- Worldwide door delivery for FCL and LCL shipments
- Temperature controlled shipments with real time recording
- Cool chain maintenance and data recording
- Dangerous and hazardous shipments
- Global cross trade
- Bonded facilities and customs brokerage
- Customized security services with geofencing and control tower



# AIR FREIGHT

## SERVICES



- Availability of active temperature controlled equipment
- Passive temperature controlled equipment
- Express
- Charter
- Door to Door
- Cool chain maintenance and data recording
- Real time security monitoring





# LOGISTICS

AND MORE...



- Warehouse / Container freight station
- In-house WMS
- IT solutions for business
- Bonded warehouses
- Security area for high-value cargo
- Distribution center: Pick & Pack and Cross Dock
- Storage

**We integrate processes**



**Retail**



**B2B**



**B2C**

**into our Vertical Markets**



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# TECHNOLOGY SERVICES



Savino Del Bene has its own IT department which is fully and exclusively dedicated to improving its logistics and forwarding e-services.

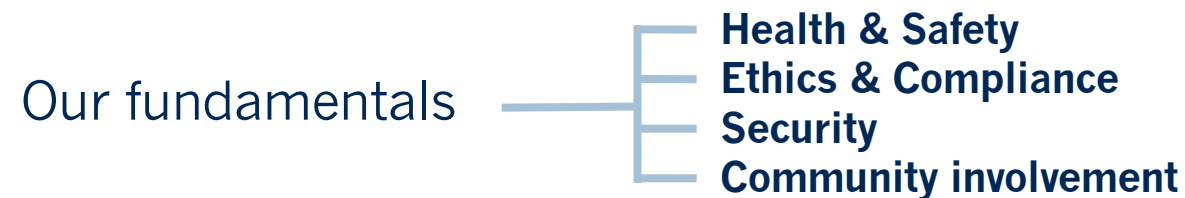
- One Global Information and Technology System
- WebPortal
- P.O. Management Platform & e-Booking
- Track & Trace System
- WMS - Warehouse Management System
- EDI - Electronic Data Interchange with carriers, customers, authorities, etc.
- Customized statistics reporting
- Online booking
- E-commerce
- Customers webportal always evolving to continuously fulfill customers needs



# CORPORATE SOCIAL RESPONSIBILITY



Savino Del Bene is committed to implementing social activities that have a positive impact on both the local and **global community**. We set ambitious new targets annually to focus on continually improving our already **high standards** as well as operating according to policies and procedures which integrate **social**, **environmental**, **ethical** factors into business operations and core strategy – all in close collaboration with stakeholders.



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# COMMITTED TO FUNDAMENTALS

## HEALTH & SAFETY

Savino Del Bene operates under Safety Management system requirements always striving to provide and sustain safe and healthy working conditions to ensure the safety and security of our company assets.

## ETHICS & COMPLIANCE

The Company adopted an Organization, Management and Control Model pursuant to the Italian Legislative Decree no. 231. It is our policy to conduct business in compliance with ethical standards defined by laws, regulations and governance codes with a strong commitment to the highest standards of ethics. We do not accept any form of bribery and we are committed to abiding by the anti-bribery laws in force in all countries in which we operate.

## SECURITY

Savino Del Bene acknowledges the importance of maintaining the integrity and security of the international supply chain. We work together with our carriers, vendors, suppliers and clients to promote security measures and programs.

## COMMUNITY INVOLVEMENT

The Company is committed to contribute to the well-being of the community, such as:

- Cooperating with local authorities, associations and institutions;
- Sponsoring projects to help the community;
- Ensuring safety and environmental sustainability;
- Donations to charity and associations to help those in need;
- Implementation of the “Carbon Footprint” to assist in measuring and controlling the release of CO<sub>2</sub> emissions from our company.





## CERTIFICATIONS:



EU Regulated Air Cargo  
Agent



IT AEOF 090113



CHINA CLASS A



KOREA AEO



## ACCREDITATIONS:



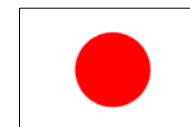
AMS/AAMS



SFI Provider



ACI



AFR



**GDP Compliant**  
GOOD DISTRIBUTION PRACTICES



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